

Success Story



Client: Village of Oak Park

Client Comments

"I appreciated your effort and professionalism in the implementation assistance and consulting work you performed for the Village."

—Gregory J. Peters,
Director of Finance,
Village of Oak Park

Applications

General Ledger
Accounts Payable
Purchasing
Human Resources and Payroll

Summary

Oak Park is a thriving community of around 52,000 people located immediately west of the City of Chicago, and it is known for its architectural heritage and diverse population. Oak Park is primarily a residential community, and it operates under the Village-Manager form of government. SpearMC was brought in to assist with fixing issues, which were identified during a recently conducted assessment, surrounding the existing PeopleSoft application.

Value Proposition

The current application was being underutilized, and the infrastructure was outdated and fragmented. In order to adequately support Peoplesoft Financials over the long-term, the Village needed to increase the product knowledge base in the accounting department, and they needed to be able to provide an appropriate level of technical support.

Solutions Delivered

- The users were given additional training especially in the area of reporting tools
- Procedural documentation was provided so that users could be more effective in utilizing the system

- Various combination checking rules were configured to mandate that department and program values were entered on certain transactions
- The Payroll to GL interface was enhanced, and various error checking was implemented
- The commitment control functionality was turned on, so budget checks could be performed
- The PeopleTools were upgraded to the latest release, and the servers were consolidated

Benefits Realized

- Additional front-end validations in conjunction with other controls protected the data integrity of the financial information, and these controls simplified reconciliation of the financial information
- The additional provided knowledge transfer ensured that Village staff would be able to manage the system with minimal reliance on external resources
- The restoration of the infrastructure put the Village in a better position to perform future upgrades with ease