

Success Story



Client: TransUnion

Client Comments

"I have nothing but positive comments for the work you have done for our company."

—David Gilbert,
Vice President,
Strategic & Financial Planning
TransUnion

Applications

Accounts Receivable
Commissions
Asset Management
General Ledger
Project Costing
Accounts Payable
Purchasing

Summary

Over a 16-month period, *TransUnion* (TU) integrated and upgraded three separate highly customized instances of PeopleSoft Financials onto a single supportable platform. TU immediately realized positive impacts such as improved reporting productivity for Finance, increased stability for Financial Systems, and decreased total infrastructure maintenance costs. Due to the complex nature of leveraging technical deliverables with functional expectations, TU's *Project Management Office* (PMO) templates and PMO methodology were tightly integrated throughout all phases of this project.

Value Proposition

The initial deployment and upgrade of PeopleSoft Financials resulted in the following:

- A significant amount of custom code to limit changes to existing business processes
- Modules installed under different application versions
- Modules residing on separate hardware platforms

Over time the systems increased in cost,

decreased in efficiency, and posed a challenge any time TU wanted to apply vendor delivered patches/fixes.

Solutions Delivered

- A packaged system with minimal customizations
- A single *Enterprise Resource Planning* (ERP) platform that could easily be scaled to accommodate future growth
- An upgraded Oracle database and supporting servers
- A complete restructuring of the financial reporting foundation

Benefits Realized

- The upgrade eliminated approximately 95% of the customizations
- Batch processes fell into expected time frames
- Month-end *General Ledger* (GL) processing improved significantly
- End user ownership increased appreciatively. Users now own all reporting functions with financial modules; therefore, they can build their own queries and run delivered reports.