

PeopleSoft v9.2 Maintenance Management Asset Lifecycle Management (ALM)

Financials Supply Chain Management (FSCM)

PeopleSoft Maintenance Management Agenda

Developed specifically for implementation team members and functional end users of PeopleSoft v9.2 Maintenance Management. This training workshop quickly introduces students to the set-up considerations, configuration, and transactional processing components of the Asset Maintenance Management (ALM) modules. Through scenarios, real-world experiences from implementers, and hands-on activities, students gain an understanding of how to establish processes and report on transactions.

Prerequisites:

- PeopleSoft v9.2 Foundations (FSCM)
- PeopleSoft v9.2 Asset Management and General Ledger

Maintenance Management Module Overview

- Maintenance Management Business Processes
- Integration Points and Implementation
- System Overview and Setup
- Work Order Creation and Processing
- Integrated and Shared Module Considerations

Maintenance Management System Parameters

- Business Units and ChartField Distributions
- Resource Assignment Approval Options
- Rules and Data Related to Project Costing
- Service Requests and Work Order Templates
- Problem Cause Resolution Data and Trees
- Labor and Tools Resources. Generating Employees as Resources in MM.
- Condition-based Maintenance and Scheduling
- Work Order Approval Workflow
- Preventative Maintenance
- Service Requests and Warranty Claims
- Crew Scheduling Configuration Options

Work Order Processing

- Work Order Approval Workflow
- Preventive Maintenance Work Orders
- Work Order Task Requirements
- Creating, Approving and Scheduling Work Orders. Completing Work Order Tasks.
- Closing Service Requests and Work Orders
- Work Order Failure Tracking and Analysis

Crew Scheduling Processing

- Capacity Planning
- Labor Assignment Workbench
- Metrics

Status Inquiries

- Asset Maintenance and Work Order History Inquiry
- Asset Maintenance Cost Analysis
- Work Progress Tracking and Work Order
- Procurement Inquiry
- Chargeback and Capitalization Inquiry

Configuring Batch Processes

- Temporary Tables

PeopleSoft Maintenance Management Agenda

Delivered Workflows and Reports

- Delivered Workflows
- Query-based Reports
- Custom Reporting Ideas

IT Asset Management

- Overview, Business Processes and Integration
- Implementation
- Custom Reporting Ideas
- Application Settings
- External Settings
- Resource Settings
- Asset Repository
- IT Asset Inventory Tool
- Exceptions
- Inventory for IT Assets
- Batch Processes
- Delivered Workflows
- Integration with PeopleSoft CRM Helpdesk

Financial Integration to GL

- Flow through Accounting Entries from PC to GL...with tips and tricks to reconcile back to MM.

WorkCenters and 9.2 Highlights

- MM WorkCenter Configuration
- AM WorkCenter Configuration
- INV WorkCenter Configuration
- PC WorkCenter Configuration
- Embedded Queries and Worklists
- WorkCenter Security...it's not as easy as you think!!!

Integration with PC, ePro, AM

- Project Costing ChartFields in MM (included in accounting entries, online inquiries and reports)
- eProcurement Workflow for Scheduling

PeopleTools Skills for MM

- AWE and Workflow Configuration
- BI Publisher Reports in Maintenance Management
- PeopleCode and Application Engine