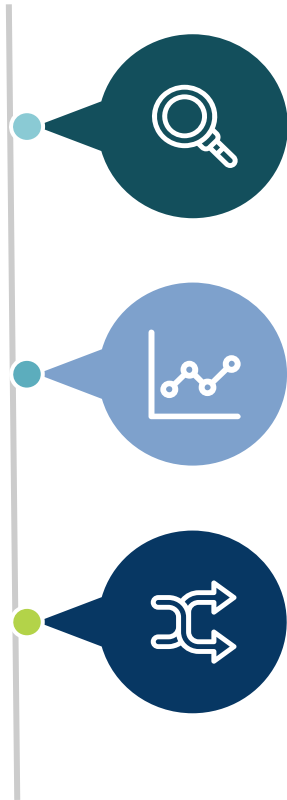


# PeopleSoft Procure to Pay Assessment [Healthcare Customer]

May 9, 2022

- Why did [CLIENT] need a P2P Assessment?
- What was reviewed in the P2P Assessment?
  - What processes were evaluated?
- Key Processes Recommended for Transformation
- Deep Dive into Primary Process Concerns
  - Inventory Matching Exception
  - PeriOp
  - Asset Management
  - Master Data
  - Contract Integration
- Recommended Approach
- Other Opportunities for Improvement
- Next Steps
- Questions?

- Merging of many different organizations into the [CLIENT] network
  - Need to align the processes and data to work better in an IDN network
- Use more effective Healthcare best practices
- Enhance & optimize existing PeopleSoft systems for Purchasing, Materials Management, Accounts Payable, Finance and all team members
- Excessive/critical time spent on researching/resolving Match Exceptions diverts attention away from key work and value-add responsibilities
- Opportunities to automate tasks and reduce inventory levels, freeing up capital and increasing worker productivity.



## How did we assess the pain-points?

Held 20 work sessions to construct workflows with Purchasing, Materials Mgt, AP and Finance by holding work sessions to construct & document current state workflows

## What did we do to address them?

We had 8 work sessions to preview possible future state workflows & to address Pain Points

## Who was involved?

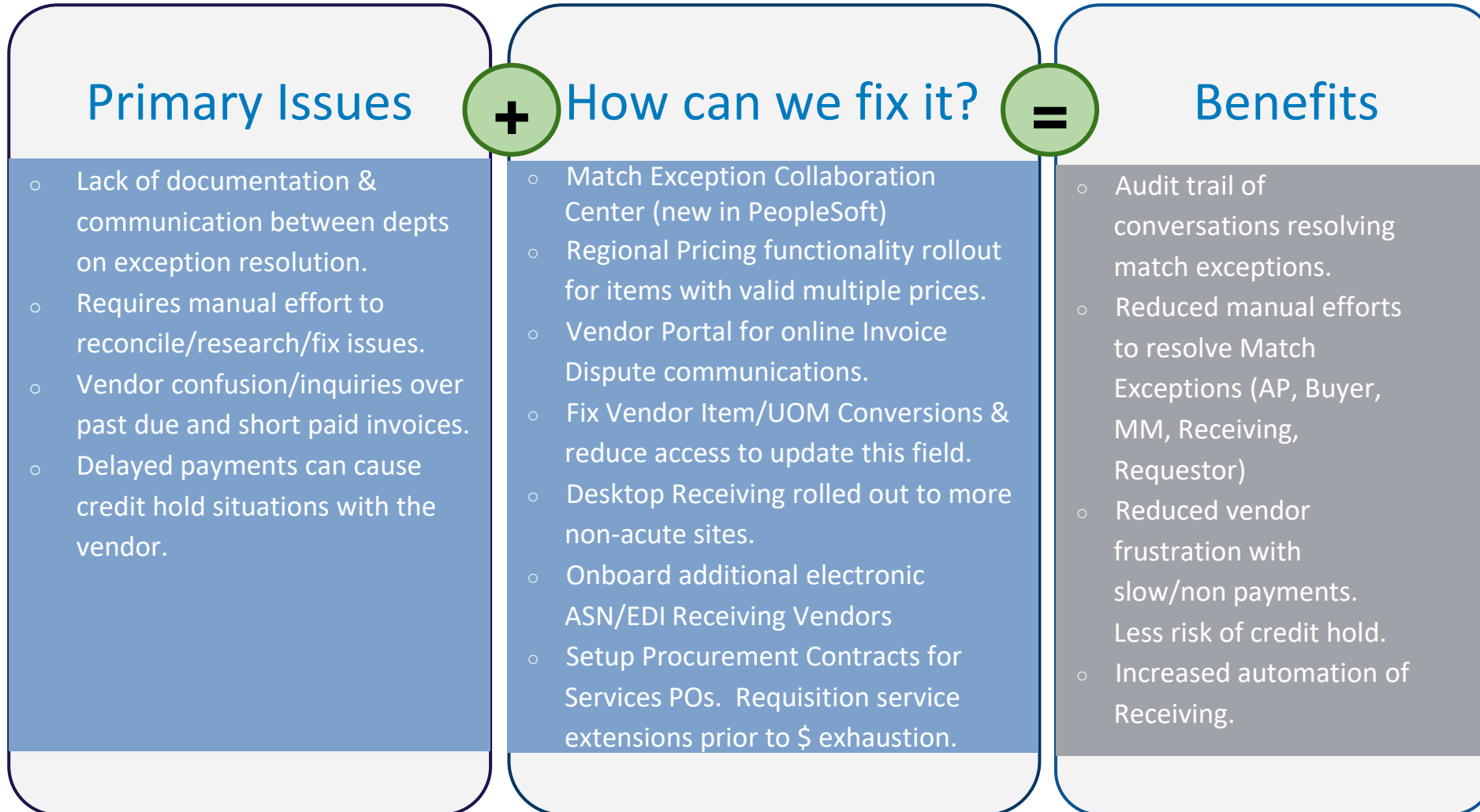
Included directors, managers, supervisors and select staff to provide input

# Processes Evaluated for Transformation

| Master Data/Other       | MM-Inventory              | Purchasing           | MM PeriOp                | AP                 | Finance            |
|-------------------------|---------------------------|----------------------|--------------------------|--------------------|--------------------|
| GHX Integrations        | Inventory Replenishment   | POAs                 | POU Systems              | GHX ODAP           | Subsystem Journals |
| Vendor Adds             | Inventory/Par Item Labels | MM01 Reqs            | Case Picks               | Invoice Processing | Asset Management   |
| Vendor Maintenance      | InterUnit Transfers       | MM01B Reqs           | Owned Item Replenishment | Match Exceptions   | RNI Account        |
| eSupplier Portal        | Par Replenishment         | MM01C Reqs           | Consignment Orders       | Credit Memos       | GRNI Account       |
| Item Price Updates      | OmniCell POU System       | RFP/Bids             | VMI/Trunk Stock Orders   |                    |                    |
| New Item Adds           | MSRs & Fulfillment        | Supplier Contracting |                          |                    |                    |
| Item Inactivations      | Cycle Counts              | Gen Svcs Ordering    |                          |                    |                    |
| New Inv & Par Item Adds | Express Issues            | Offsite Ordering     |                          |                    |                    |
|                         | Receiving & Delivery      | Fill/Kill & Close    |                          |                    |                    |
|                         | Inventory Returns         |                      |                          |                    |                    |
|                         | Return to Vendor          |                      |                          |                    |                    |
|                         | RTV JIT Tote              |                      |                          |                    |                    |

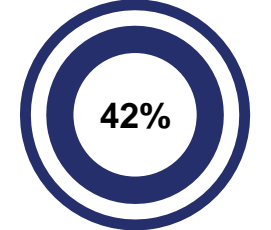


## Invoice Matching Exceptions

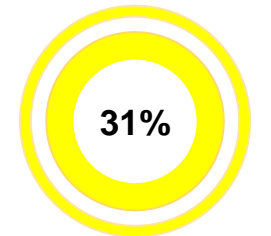


### Root Cause

Receiving Issues



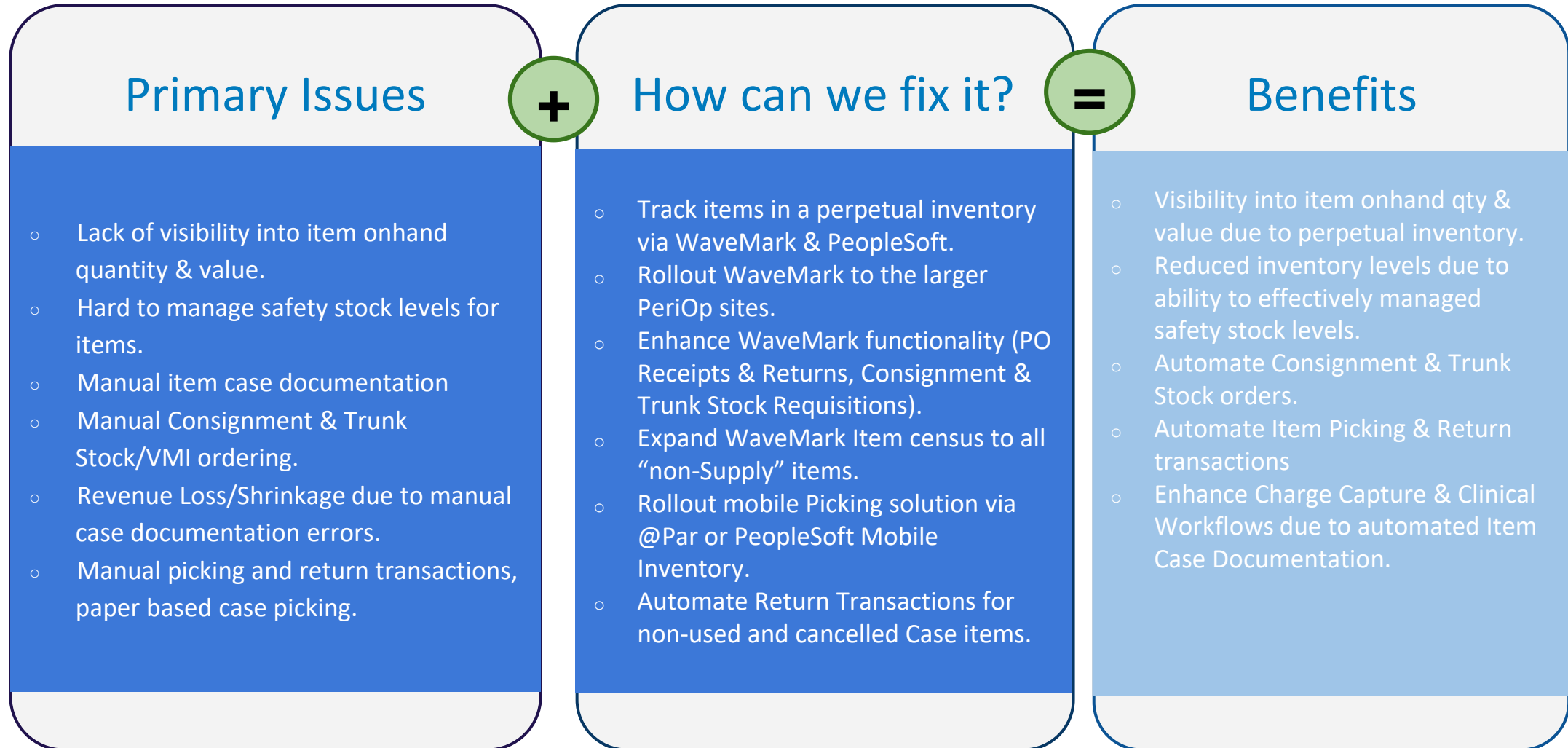
Item Pricing / UOM Conversion



Service PO's Exceed \$ Amount

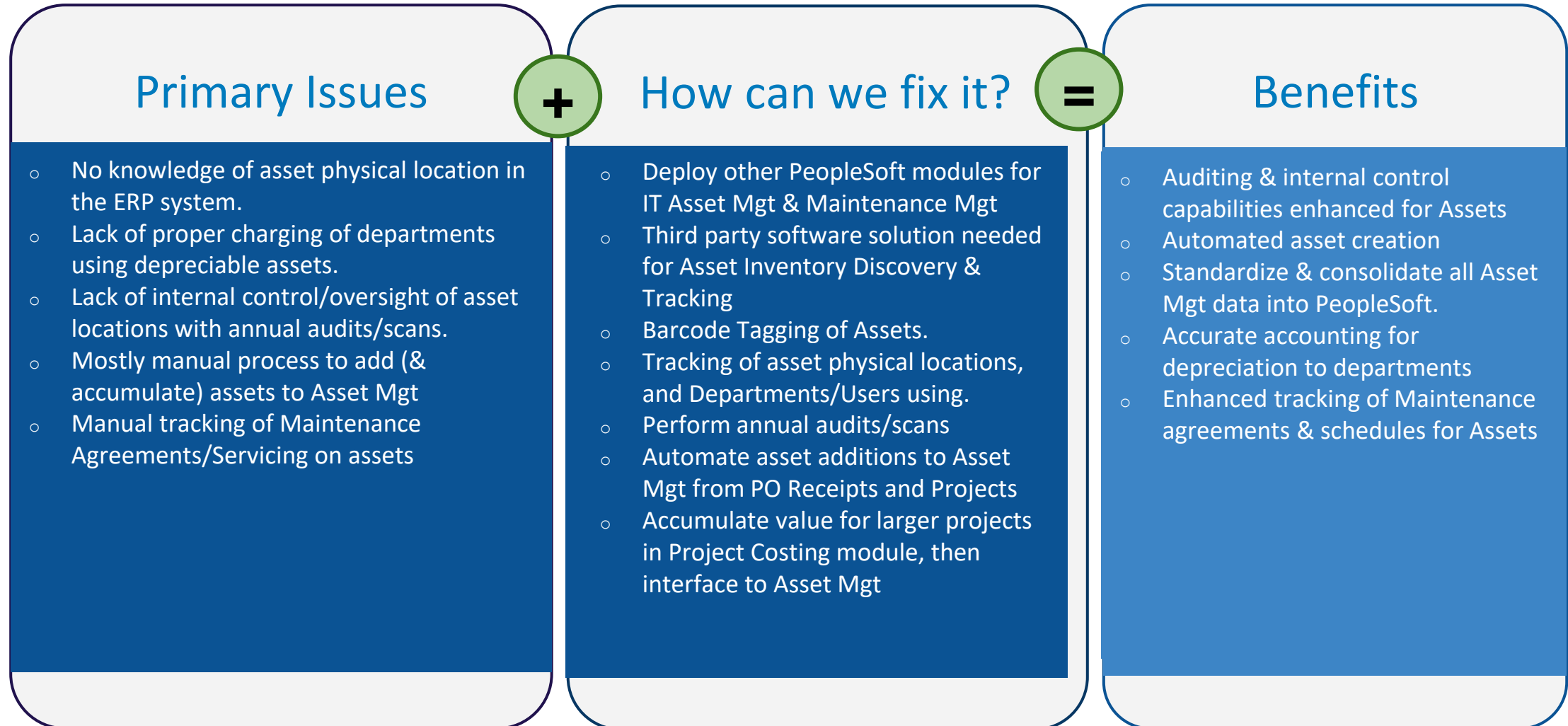


## PeriOp Automation

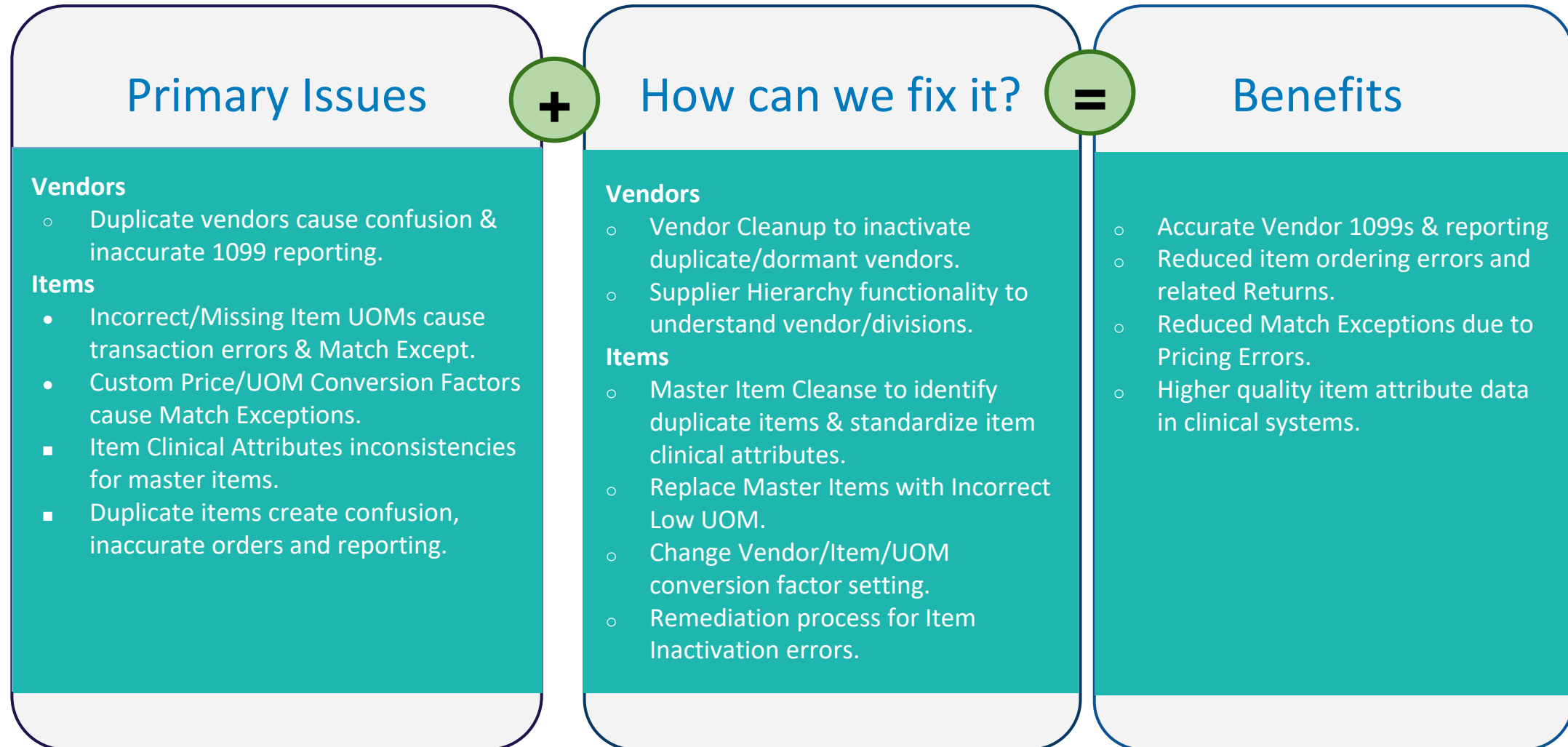




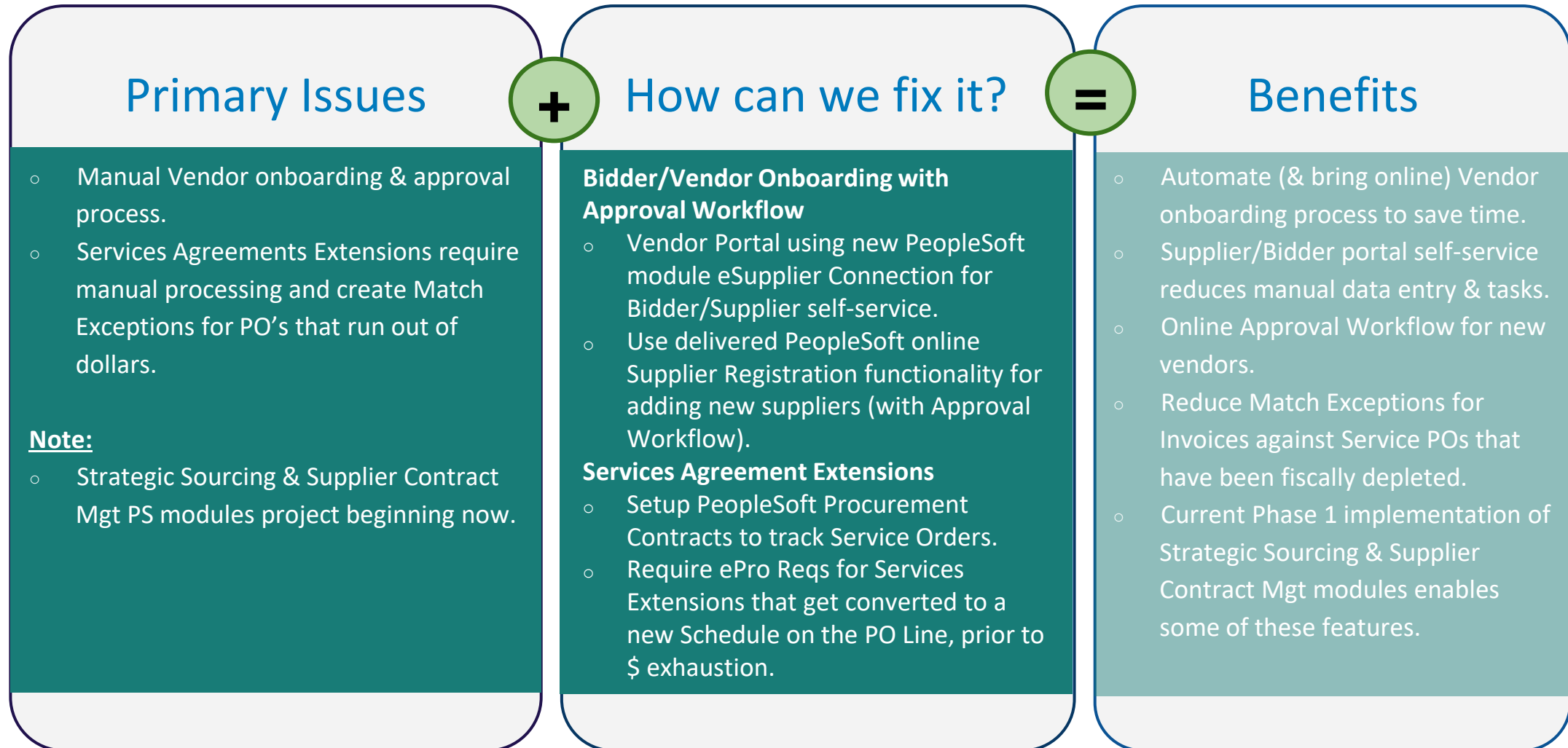
## Asset Management



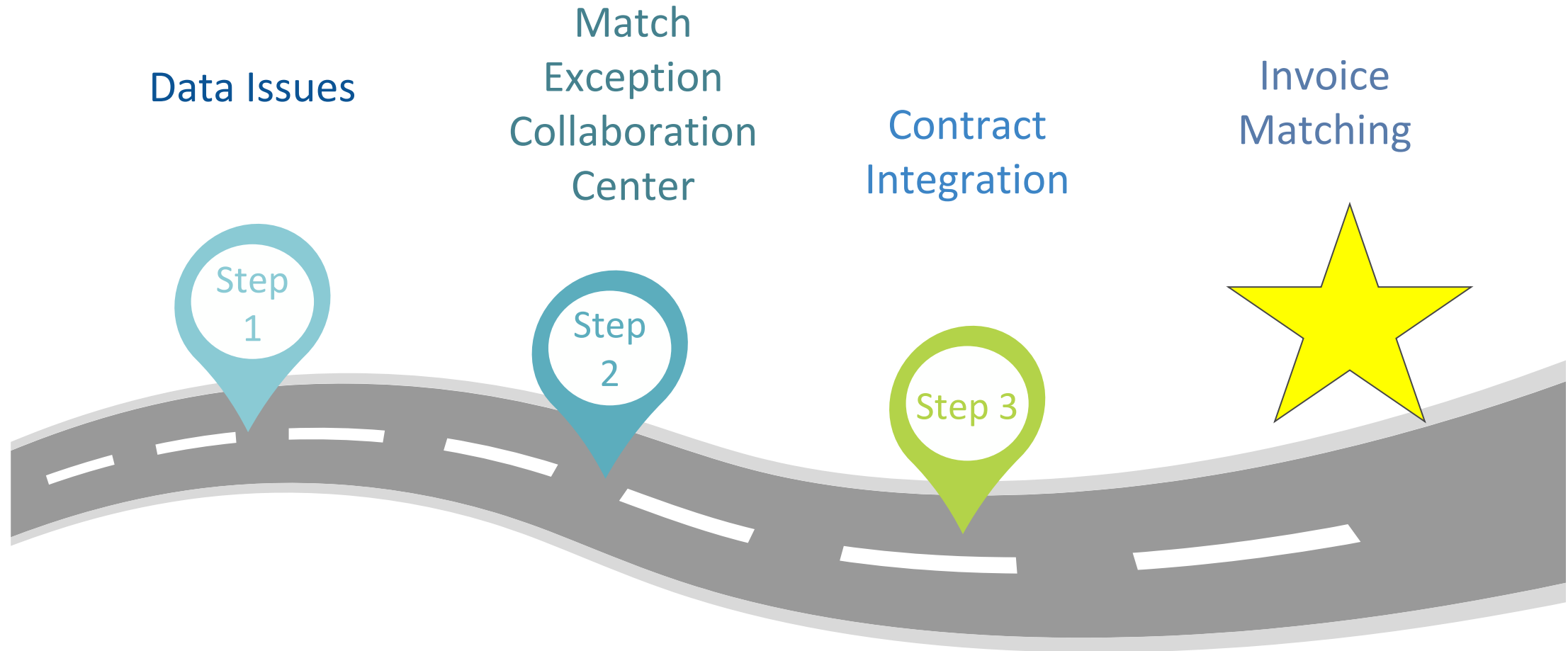
## Master Data



## Contract Integration



## Invoice Matching Recommended Roadmap



## PeriOp (OR/SPD, Cath Lab, IR)

WaveMark  
Enhancements

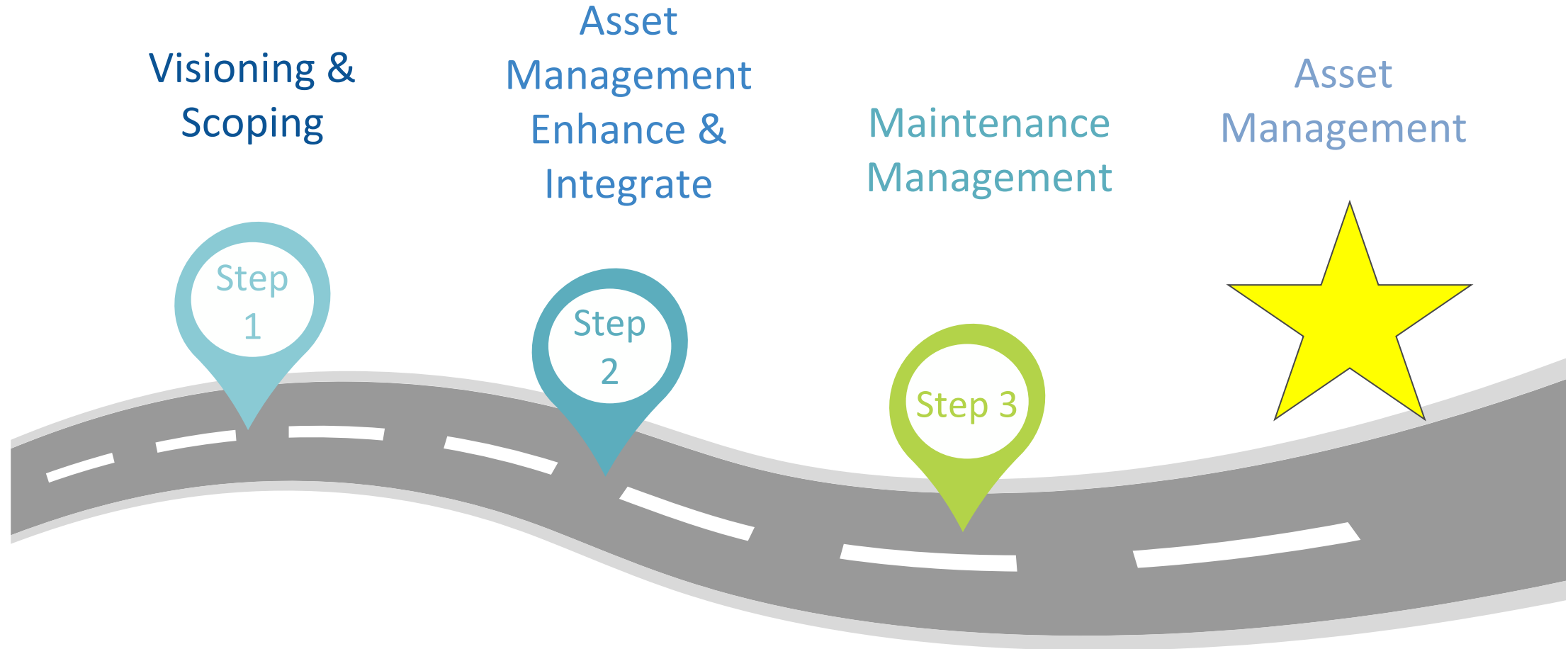
OmniCell  
Replacement

WaveMark &  
Mobile Case  
Pick Rollouts

PeriOp  
Automation



## Asset Management



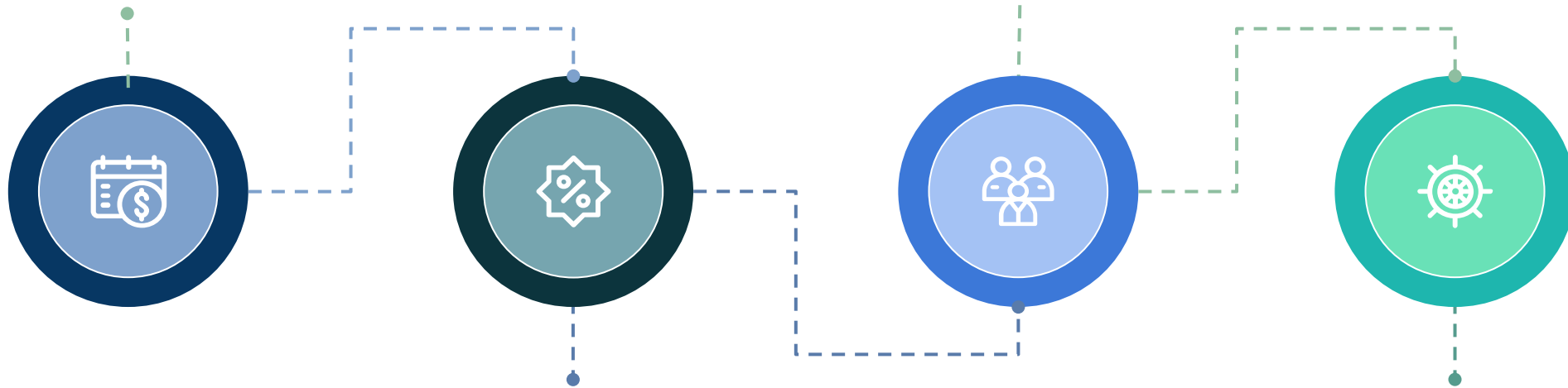
| Process concern:                     | Recommended Approach  |  |
|--------------------------------------|---|--|
| Missing/enhanced Processes           | <ul style="list-style-type: none"> <li>• Close Short Process for short-shipped JIT POs</li> <li>• Utilize delivered WorkCenters &amp; Dashboards</li> <li>• Item Inactivation Error Disposition Process</li> </ul>  |  |
| Inventory Automation/Standardization | <ul style="list-style-type: none"> <li>• MM Item Barcode Label Automation</li> <li>• Main Storeroom Replenishment automation rollout to other sites</li> <li>• Automated InterUnit Sourcing from Central Warehouses</li> </ul>  | <ul style="list-style-type: none"> <li>• Mobile Inv Non-PO Receiving rollout to other sites</li> <li>• Mobile Inv Delivery rollout to other sites</li> <li>• Replace remaining OmniCell supply cabinets with PS Par or Inv BU</li> </ul> |
| Post Acute Pricing/Ordering          | <ul style="list-style-type: none"> <li>• Move Post-Acute sites from Vendor Portals to ePro</li> <li>• Move more Post-Acute to Direct Shipments from Vendor</li> <li>• Aggregate Post-Acute &amp; Acute Supplier Pricing/Contracts</li> </ul>  |  |
| Quick Wins                           | <ul style="list-style-type: none"> <li>• Close Process for Purchasing Docs (Req, Receipt, RTV)</li> <li>• Configurable Item Templates for streamlining Item Adds.</li> <li>• Sourcing errors process/remediation &amp; query.</li> <li>• Auto "Open PO Update" for Price Change Down</li> </ul> | <ul style="list-style-type: none"> <li>• Item Usage/Utilization Desktop (Inventory)</li> <li>• PeopleSoft Data &amp; Transaction Audits (Inv &amp; Costing)</li> </ul>   |

## Finalize & Prioritize

- Prioritizing/selection of suggested processes for re-design
- Create Business Case/Justification
- Develop Timeline

## Planning & Approval

- Develop Timeline
- Resource/Vendor Approvals/RFP
- Confirm and Approve budget for process re-design



## Socialize & Gain Consensus

- Collaboration with Clinical Leadership & Ancillaries for buy-in

## Execute

- Project implementation
- Change Management



# Questions?

- Document the current state processes of Purchasing, Materials Management, AP
  - 40 Current State Process Flows diagrammed
- Document a possible future state workflow for these areas
  - 43 Future State Process Flows diagrammed
  - Additional functionality that can be used from PeopleSoft Financials & Supply Chain
  - Presenting “best practices” in the healthcare industry
  - Highlighting areas for process standardization & optimization
- Detailed P2P Assessment Document
  - Highlighting Pain Points & suggested resolutions
  - Solution Roadmap for achieving the desired Future State